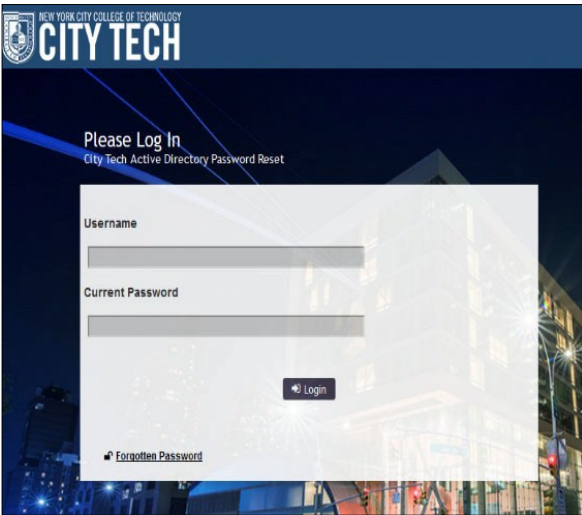


# CITY TECH STUDENT'S SELF-SERVICE PASSWORD RESET



All City Tech students will have new City Tech ID accounts with a **default password**. The purpose of the new ID's is to have one unified account to access Technology services on Campus.

1. Navigate to: <https://forgot.citytech.cuny.edu>



2. Enter username.

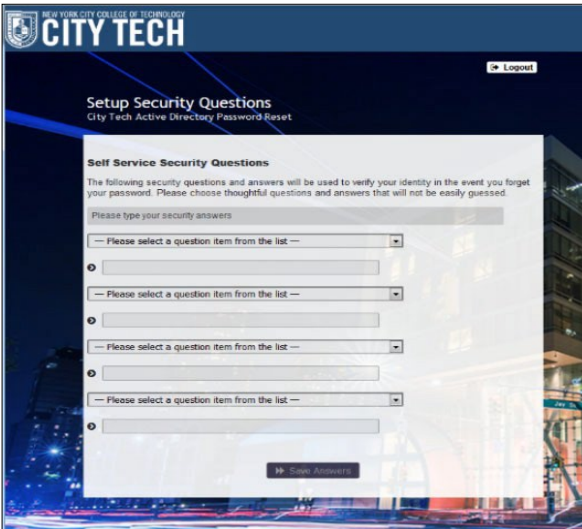
**Username:** Firstname.Lastname

3. Enter default password.

Firstname initial **UPPERCASE**, lastname initial **lowercase**, your Date of Birth (**MMDDYYYY**), followed by the last four digits of your **CUNYfirst** EMPL ID.

**Default Password:** JdMMDDYYYY9367

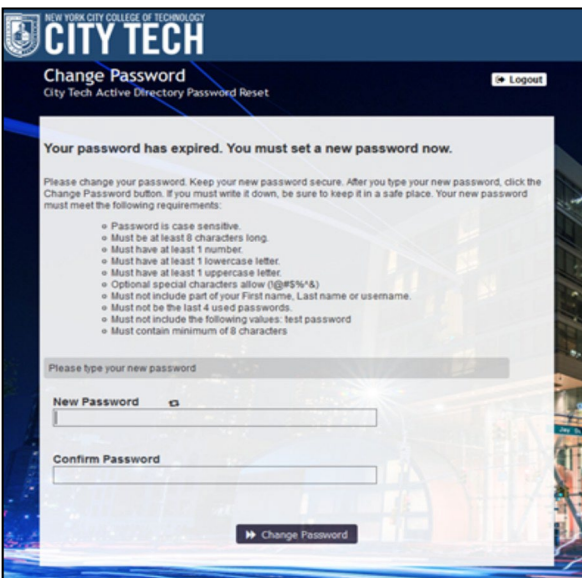
(please use full year of your birthday)



4. Select four **Security Questions** and **Provide Answers**, click **Save Answers**.

- The answers are not case sensitive.
- Answers must be more than four characters.

5. Answer both **Helpdesk Security Questions**, then click **Save Answers**.



6. Please type in your new password and confirm new password, then click **Change Password**.

**Note:** Your new password can be used to login to both WiFi networks.

# HOW TO ACCESS THE WIFI NETWORK ON MY DEVICE?



1. Go to your **Settings**, select WIFI network (CityTech-WiFi or NYCCT):

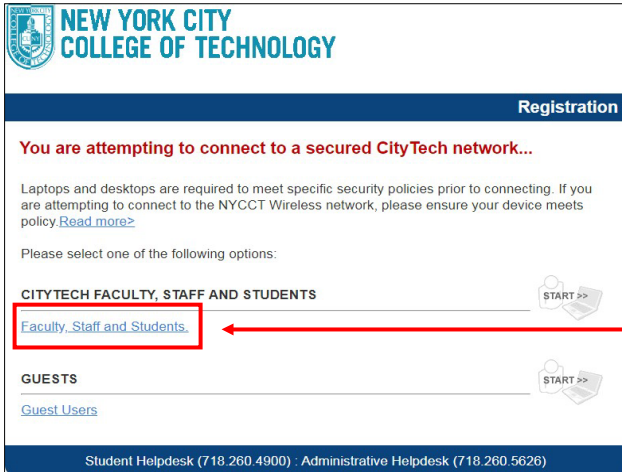
**CityTech-WiFi**—No Password needed for network.

**NOTE: DO NOT CONNECT TO NYCCT if you do not have up-to-date anti-virus software on your laptop.**

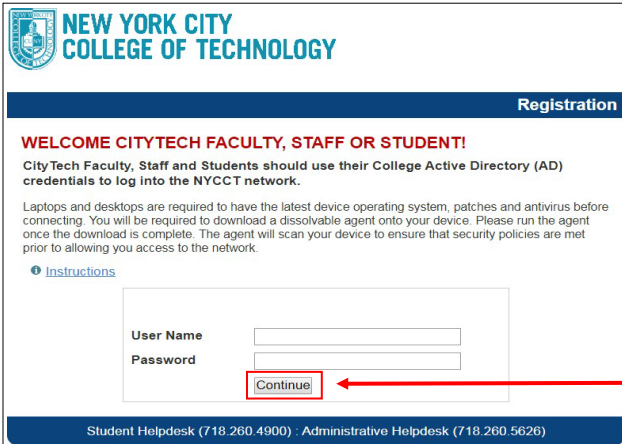
**NYCCT**— Password: **NewYorkCityCollegeOfTechnology**

2. Open up a web browser and navigate to: <http://ecsa.citytech.cuny.edu>

3. Click on **“Faculty, Staff and Students”**.



**Click on  
Faculty, Staff and Students**



**Username:**

**Firstname.Lastname@mail.citytech.cuny.edu**

**Password:**

**Password created on Self-Service Password Reset.**

**Click  
Continue**

4. Once successfully authenticated, wait for the progress bar to complete. You are now connected!

